

Booking Conditions

Deposit: A non-refundable deposit is required at the time of booking to confirm your reservation

Balance: Full payment is due no later than 91 days prior to the scheduled departure date

Cancellation Policy

Cancellation fees apply as follows:

- More than 91 days prior to departure: Deposit amount paid per person
- 90 to 60 days prior to departure: Deposit plus 20% of the total tour cost
- 59 to 31 days prior to departure: Deposit plus 50% of the total tour cost
- 30 days or fewer prior to departure: 100% of the total tour cost

Operator-initiated Cancellations (applies to all tours)

In the unlikely event we cannot operate a tour, due to weather conditions or unforeseen operational circumstances, passengers will be offered either an alternate travel date or a refund.

Transfers & Itinerary Adjustments

- Passengers will be picked up and returned to accommodation as arranged at the time of booking.
- The Operator reserves the right to alter the itinerary, accommodation arrangements, or transport providers due to weather conditions, road closures, mechanical issues, or other unforeseen circumstances.
- Substitutions may include alternate vehicles, carriers, or operators.
- A fuel surcharge may be imposed in the event of a significant increase in fuel costs.
- Itineraries are accurate at the time of publication; however minor variations may occur as we continuously seek to enhance the tour experience. No refunds will be provided for itinerary changes.

Timing & Liability

Exact arrival and departure times cannot be guaranteed. The operator is not liable for missed connections with other services or for any expenses incurred due to delays caused by weather, mechanical defects, or other unforeseen events. If the itinerary is altered for any reason, no refund is payable.

Passenger Conduct & Safety

The operator may exclude, without compensation, any passenger who reasonably:

- Endangers their own health or safety
- Compromises the health, safety, or comfort of others
- Commits any illegal act

The operator accepts no liability for loss, damage, injury, or death resulting from another passenger's actions or omissions.

Accommodation

While due care is taken in selecting accommodation providers, the operator accepts no liability for loss, damage, injury, or death occurring at these premises. The operator reserves the right to change accommodation providers without prior notice and will endeavour to secure substitute accommodation of comparable quality.

Force Majeure

The operator shall not be liable for any failure or delay in performing obligations under these Terms if caused by an event beyond that party's reasonable control ("Force Majeure Event"). Force Majeure Events include, but are not limited to:

- Acts of God (storms, floods, cyclones, earthquakes)
- Pandemics, epidemics, quarantine restrictions
- War, terrorism, civil commotion, or riot
- Strikes, lockouts, or industrial disputes
- Government laws, regulations, emergency declarations, or travel bans
- Major breakdowns of equipment, utilities, or infrastructure

In such an event:

- The operator may suspend or modify the itinerary, transfers, or services without liability.
- Passengers must accept reasonable alternative arrangements offered.
- No refunds or compensation will be payable for services already provided or for delays caused by the Force Majeure Event.

Travel Insurance

We strongly recommend that all passengers obtain comprehensive travel insurance. Your travel insurance should provide cover against personal accident, death, medical expenses, and emergency repatriation. Obtain a free no obligation quote [here](#).